CBSE | DEPARTMENT OF SKILL EDUCATION CURRICULUM FOR SESSION 2024-2025

AUTOMOTIVE (SUBJECT CODE 404) JOB ROLE: SALES EXECUTIVE DEALER

CLASS-IX & X

COURSE OVERVIEW:

Automotive - Sales Executive Dealer performs the activity related to preparation of sales of automobile products such as two wheeler, four wheeler, light motor vehicle, heavy automobile and transport vehicle. As sales executive he plans promote sales of automobile products through various mean such as retailer, dealer, stockiest and other outlets. Sales Executive Dealer is responsible for supporting sales to generate sales leads (telemarketing activities) and also support overall sales process to support both sales and service activities.

OBJECTIVES OF THE COURSE:

Followings are the main objectives of this course.

- · Communicate effectively with the customers.
- Identify the principal components of automobile.
- Identify and control hazards in the workplace that pose a danger or threat to their safety or that of others.
- · Demonstrate self-management skills.
- Demonstrate the ability to provide a self-analysis in context of entrepreneurial skills and abilities.
- Demonstrate the knowledge of the importance of green skills in meeting the challenges of sustainable development and environment protection.
- Identify and demonstrate safe use of hand and power tools/equipment used in vehicle showroom;
- Generate sales leads through telemarketing activities
- Support the overall sales process
- Plan and organize work to meet expected outcomes
- Recognize the benefits of great customer service;
- Provide customers necessary information appropriately and systematically;
- Use techniques to provide services based on customer's needs and wants;
- Administer first aid to a casualty with small cuts, grazes, bruises, external bleeding, minor burns and scalds.

SALIENT FEATURES:

- Automotive as a vehicle unit.
- Systems/sub systems & components.
- Automotive electronics for safety, pollution control, fuel efficiency and comforts.
- Other related areas of automotive electronics for traffic management, diagnostics, repair etc.

LIST OF EQUIPMENT AND MATERIALS:

The list given below is suggestive and an exhaustive list should be prepared by the vocational teacher. Only basic tools, equipment and accessories should be procured by the Institution so that the routine tasks can be performed by the students regularly for practice and acquiring adequate practical experience.

- 1. Two Post lift
- 2. Air compressor
- 3. Wheel balancer
- 4. Bench vice
- 5. Work tables

- 6. Bench grinder
- 7. Oil draining & filling equipment
- 8. Cooling system tester
- 9. Multimeter
- 10. Hydro meter
- 11. BC clamp meter
- 12. Coolant tester
- Battery & charging system tester (Megatronics)
- 14. Diagnostic tool(genesis Evo)
- 15. Hand tools
- 16. Pneumatic tools
- 17. Torque wrenches
- 18. Car seat covers
- 19. Steering covers
- 20. Gear Knob covers
- 21. Fender covers/kits
- 22. Floor mats
- 23. Cotton gloves
- 24. Hard toed boots
- 25. Sun glasses(3m)
- 26. Bump caps
- 27. Air tester filter machine
- 28. Hydraulic press
- 29. Hydraulic jacks
- 30. Vehicle safety stands
- 31. Parts washing station car
- 32. Pullers
- 33. Sliding hammer
- 34. Wheel aligner
- 35. Head Light Focusing
- 36. A/c Machine(124Robinair)
- 37. General Hand Tools
- 38. A/c Leakage Tester
- 39. Old car

CAREER OPPORTUNITIES:

Automobile engineering is a huge industry. There is great number of employment opportunities in the following fields:

- Private national and multinational automobile companies
- Service stations
- Private transport companies

VERTICAL MOBILITY:

At This level, students may start their career as-

- Sales Consultant in Showroom
- Dealership Telecaller Sales Executive

CURRICULUM:

This course is a planned sequence of instructions consisting of Units meant for developing employability and Skills competencies of students of Class IX and X opting for Skills subject along with other subjects.

AUTOMOTIVE (SUBJECT CODE – 404) CLASS-IX (SESSION 2024-2025)

Total Marks: 100 (Theory-50+Practical-50)

	UNITS	NO.OF HOURS For Theory and Practical 220	MAX. MARKS for Theory and Practical 100	
4	Employability Skills			
Part A	Unit1: Communication Skills-I	13	2	
	Unit 2: Self-Management Skills-I	07	2	
	Unit 3: ICT Skills-I	13	2	
	Unit4: Entrepreneurial Skills-I	10	2	
	Unit5: Green Skills-I	07	2	
	Total	50	10	
m	Subject Specific Skills			
Part	Unit1: History and Evolution of Automobiles	10	4	
<u>Ф</u>	Unit2: Various types of Automobiles	10	4	
	Unit3: Major Systems & Components of an Automobile	40	18	
	Unit4: Road Safety	15	6	
	Unit 5: Automobiles and our Environment	15	8	
	Total	90	40	
()	Practical Work			
せ	Project		10	
Part C	Viva	20	05	
_	Practical File		15	
	Demonstration of skill competency via Lab Activities	60	20	
	Total	80	50	
	GRAND TOTAL	220	100	

NOTE: Detailed Curriculum/ Topics to be covered under Part A: Employability Skills can be downloaded from CBSE website.

DETAILED CURRICULUM/ TOPICS:

Part-A: EMPLOYABILITY SKILLS

S. No.	Units	Duration in Hours
1.	Unit 1: Communication Skills-I	13
2.	Unit 2: Self-management Skills-I	07
3.	Unit 3: ICT Skills- I	13
4.	Unit 4: Entrepreneurial Skills-I	10
5.	Unit 5: Green Skills-I	07
	TOTAL DURATION	50

Detailed Curriculum/ Topics to be covered under Part A: Employability Skills can be downloaded from CBSE website.

Part-B - SUBJECT SPECIFIC SKILLS (Class IX)

UNIT	SESSION	TOPIC/ACTIVITY/PRACTICAL
Unit-1:	Session- 1: Invention of	Demonstration of Wheel and its
History and	Wheel	Structure.
Evolution of	Session - 2: Wheel Cart	Types of Carts.
Automobiles	Session - 3: Invention of Automobiles	Development of Automobiles
	Session - 4: Invention of	Automobile manufacturers and
	Automobiles (Post World War II)	Development of Automobiles in India.
Unit 2: Various	Session - 1: Two Wheelers and Three Wheelers	Types of Two Wheelers and Three Wheelers.
Types of Automobiles	Session - 2: Passenger Vehicles and Commercial Vehicles	Types of Passenger Vehicles and Commercial Vehicles.
	Session - 3: Agricultural Vehicles	Demonstration of Agricultural Vehicles.
	Session - 4: Construction Equipment Vehicles	Demonstration of Construction Equipment Vehicles.
	Session - 5: Special Vehicles	Demonstration of Special Vehicles.
Unit 3: Major Systems &	Session - 1: Chassis Frame and Auto Body	Demonstration of Chassis Frame and Auto Body.
Components of an Automobile	Session - 2: Engine and its Components	Demonstration of Engine and its Components.
	Session - 3: Lubrication System	Demonstration of Lubrication System.
	Session - 4: Cooling System	Demonstration of Cooling System.
	Session - 5: Fuel Supply System	Demonstration of Fuel Supply System
	Session - 6: Transmission System	Demonstration of Transmission System
	Session - 7: Front and Rear Axle	Demonstration of Front and Rear Axle
	Session - 8: Steering System	Demonstration of Steering System

	Session - 9: Suspension	Demonstration of Suspension
	System	System
	Session - 10: Wheel and	Demonstration of Wheel and Tyre
	Tyre	Demonstration of wheel and Tyre
	Session - 11: Brake	Demonstration of Brake
	Session - 12: Electrical and	Demonstration of Electrical and
	Electronic System	Electronic System
	Session - 13: Air	Demonstration of Air Conditioning
	Conditioning	
Unit-4: Road	Session - 1: Importance of	Demonstration of Importance of
Safety.	Road Safety	Road Safety
	Session - 2: Safe and	Demonstration of Safe and
	Responsible Driving	Responsible Driving
	Session - 3: Road Signs	Various types of Road Signs
	Session - 4: Driving Rules	Driving Rules and Process of
	and Registration	Registration.
	Session - 5: Driving License	Types of Driving license.
Unit-5:	Session - 1: Air Pollution	Demonstration of Air Pollution.
Automobiles and	Session - 2: Auto	Demonstration of Auto Emissions
our Environment	Emissions and EU/ BS	and EU/BS Standards
	Standards	
	Session - 3 : PUC	Demonstration of PUC Certification
	Certification	

PRACTICAL GUIDELINES FOR CLASS IX

Assessment of performance:

The two internal examiners, assigned for the conduct and assessment of Practical Examinations each in **Secondary School Curriculum (Under NSQF).** Question for the viva examinations should be conducted by both the examiners. Question to be more of General nature, project work or the curriculum. Investigatory Project especially those that show considerable amount of effort and originality, on the part of the student, should get suitable high marks, while project of a routine or stereo typed nature should only receive MEDIOCRE marks.

Procedure for Record of Marks in the Practical answer-books:

The examiner will indicate separately marks of practical examination on the title page of the answer books under the following heads:-

Project -10marks

Projects suggested for the final practical are given below.

Students may be assigned to prepare cardboard model of any one of the following:-

- 1. Chassis frame
- 2. Autobody
- 3. Engine and its components
- 4. Lubrication system
- 5. Cooling system
- 6. Fuel supply system
- 7. Front and rear axle
- 8. Steering system
- 9. Suspension system
- 10. Wheels and Tyres
- 11. Brake
- 12. Electrical and Electronic System
- 13. Air Conditioning System
- 14. Safety system used in Automobile
- 15. Road Signs etc

Guidelines for Project Preparation:

The final project work should encompass chapters on:

- a) Introduction.
- b) Identification of core and advance issues.
- c) Learning and understanding
- d) Observation during the project period.

Viva based on Project-05 marks

The teacher conducting the final practical examination may ask verbal questions related to the project, if any, done by the student. Alternatively, if no project has been assigned to the students, viva may be based on questions of practical nature from the field of subject as per the Curriculum

Practical File-15 Marks

Students to make a power point presentation /Session assignments / practical file / report. Instructor shall assign the many outlet to study the elements. Suggested list of Practical—

1. Servicing and testing of major components of a vehicle 2. Project on automotive innovation.

Demonstration of skill competency in Lab Activities -20 marks

AUTOMOTIVE (SUBJECT CODE – 404)

CLASS-X (SESSION 2024-2025)

Total Marks:100 (Theory-50+Practical-50)

	UNITS	NO. OF HOURS For Theory and Practical 220	MAX. MARKS For Theory and Practical 100		
⋖	Employability Skills				
Part A	Unit 1: Communication Skills-II	13	2		
۵	Unit 2: Self-Management Skills-II	07	2		
	Unit 3: ICT Skills-II	13	2		
	Unit 4: Entrepreneurial Skills-II	10	2		
	Unit 5: Green Skills-II	07	2		
	Total	50	10		
B	Subject Specific Skills				
Part B	Unit 1: Automobile and its components	20	10		
Ра	Unit 2: Tools	10	06		
	Unit 3: Vehicle Servicing	20	10		
	Unit 4: Customer sales care	15	04		
	Unit 5: Innovation and Development	15	06		
	Unit 6: Reading of Service manual	10	04		
	Total	90	40		
ပ	Practical Work				
しせ	Project	20	10		
Part	Viva	20	05		
	Practical File		15		
	Demonstration of skill competency via Lab Activities	60	20		
	Total	80	50		
	GRAND TOTAL	220	100		

DETAILED CURRICULUM/ TOPICS:

Part-A: EMPLOYABILITY SKILLS

S. No.	Units	Duration in Hours
1.	Unit 1: Communication Skills-II	13
2.	Unit 2: Self-management Skills-II	07
3.	Unit 3: Information and Communication Technology Skills-II	13
4.	Unit 4: Entrepreneurial Skills-II	10
5.	Unit 5: Green Skills-II	07
	TOTAL DURATION	50

Detailed Curriculum/ Topics to be covered under Part A: Employability Skills can be downloaded from CBSE website.

Part-B - SUBJECT SPECIFIC SKILLS (Class X)

UNIT	SESSION	TOPIC/ACTIVITY/ PRACTICAL
Unit 1: Automobile and its	Session 1 : Chassis	☐ Types of Chassis
components	Session 2 : Body or Superstructure	☐ Demonstration of Auto body
	Session 3 : Engine	☐ Dismantling and assembly of petrol and diesel engine
	Session 4 : Lubrication System	☐ Demonstration of parts of lubrication system.
	Session 5 : Cooling System	☐ Demonstration of water cooling system
	Session 6 : Fuel Supply System	☐ Project on various types of fuel supply system.
	Session - 7: Transmission System	☐ Types of Universal Joints
	Session - 8: Front Axle	☐ Live & Dead front Axle
	Session 9 : Steering	☐ Types of arrangement of Front Axle Rigid Axle Beam
	System	☐ Demonstration of mechanical type steering system
	Session 10 : Rear Axle	☐ Demonstration of differential and various types of gears used in final drive.
	Session 11:- Suspension System	☐ Common problems of the suspension system & preventive measures
	Session 12 : Wheel and Tyres	☐ Cut section of wheel
	Session 13 : Brakes	☐ Demonstration of mechanical braking system.
	Session 14 : Electrical and Electronics System	☐ Demonstration of lead acid battery with its all components.

Unit-2: Tools	Session 1 - Hand Tool	☐ Demonstration of all Hand Tools
	Session 2 - Measuring Tools	☐ Demonstration of Measuring Tools
	Session 3 - Electrical Tools	☐ Demonstration of Electrical Tools
	Session 4 : Special Tools	☐ Model of special tools
	Session 5 : Service Workshop Equipment	☐ Working of air compressor and wheel balancing machine.
Unit-3: Vehicle Servicing	Session 1 : Washing of a Vehicle	☐ Procedure for vehicle washing
	Session 2 : Changing of Oil and Oil Filter	☐ Procedure for changing of oil and oil filter
	Session 3 : Changing of Air Filter	☐ Procedure for changing Air Filter
	Session 4 : Changing of Fuel Filter	☐ Procedure for changing Fuel Filter
	Session 5 : Changing of Coolant	☐ Procedure for changing Coolant
Unit–4: Customer Sales Care	Session 1 : Customer Service	☐ Dramatization of customer service
Unit–5: Innovation and Development	Session 1 : Innovation and Development	☐ To make presentation on new innovations
Unit-6: Reading of Service manual	Session 1: Reading of Service manual	☐ Use any owners and service manual.

PRACTICAL GUIDELINES FOR CLASS X

Assessment of Performance:

The two internal examiners, assigned for the conduct and assessment of Practical Examinations each in **Secondary School Curriculum (Under NSQF).** Question for the viva examinations should be conducted by both the examiners. Question to be more of General nature, project work or the curriculum. Investigatory Project especially those that show considerable amount of effort and originality, on the part of the student, should get suitable high marks, while project of a routine or stereo typed nature should only receive MEDIOCRE marks.

Procedure for Record of Marks in the Practical answer-books:

The examiner will indicate separately marks of practical examination on the title page of the answerbooks under the following heads:-

Project -10 marks

Projects suggested for the final practical are given below. Students may be assigned to prepare cardboard model of any one of the following:-

- 1. Chassis frame
- 2. Autobody
- 3. Engine and its components
- 4. Lubrication system
- 5. Cooling system
- 6. Fuel supply system
- 7. Transmission system
- 8. Front Axle
- 9. Steering system
- 10. Rear Axle
- 11. Suspension System
- 12. Wheels and Tyres
- 13. Brake
- 14. Electrical and Electronic System
- 15. Service Tools
- 16. New Innovations in automobile.

Suggested list of Projects-

- 1. Servicing and testing of major and minor components of a vehicle
- 2. Project on automotive innovation.

Guidelines for Project Preparation:

The final project work should encompass chapters on:

- a) Introduction
- b) Identification of core and advance issues
- c) Learning and understanding
- d) Observation during the project

Viva based on Project -05 marks

The teacher conducting the final practical examination may ask verbal questions related to the project, if any, done by the student. Alternatively, if no project has been assigned to the students, viva may be based on questions of practical nature from the field of subject as per the Curriculum.

Practical File -15 Marks

Students to make a PowerPoint presentation/ Session Assignments Alternatively, if they can't be assigned a power point presentation then they can communicate their project work through practical file.

Demonstration of skill competency in Lab Activities-20 marks